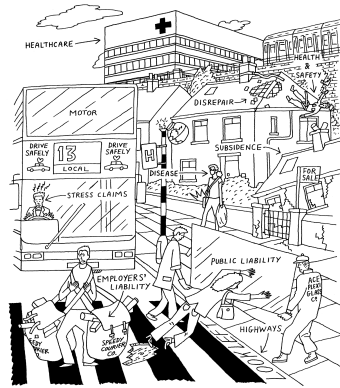


Written in a clear concise style, this practitioner's desktop handbook is an invaluable tool for claims handlers. It covers all areas of general liability including motor claims, clinical negligence, health & safety, disease, abuse and housing disrepair.

The authors' expertise and extensive training experience ensures that it adopts a practical approach to investigating and defending claims with reference to relevant parts of current legislation and case law. It includes handy check-lists, advice on tactics and guidance as to quantum and costs, with a separate chapter dealing with funding. This text is applicable not only for every day use in claims handling, but also as a reference guide for problem solving.

Claims Handling Law and Practice

A Practitioner's Guide



Kennedys
Legal advice in black and white

Richard West, Fred Heath, Janet Sayers, Andrew Caplan,
Danny McShee, Kieron West and Simon Gibbs

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|------------|---|------------|---|
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| Chapter 2 | - Negligence | Chapter 13 | - Calculating Future Losses |
| Chapter 3 | - Nuisance | Chapter 14 | - The Compensation Recovery Unit |
| Chapter 4 | - The rule in Rylands v Fletcher | Chapter 15 | - The Civil Procedure Rules 1998 |
| Chapter 5 | - Occupiers' Liability | Chapter 16 | - Subsidence |
| Chapter 6 | - Employers' Liability | Chapter 17 | - Highways Claims |
| Chapter 7 | - Manual Handling | Chapter 18 | - Child Abuse Claims |
| Chapter 8 | - Occupational Disease, and Work Related Illness Claims | Chapter 19 | - Housing Disrepair Claims |
| Chapter 9 | - Health and Safety Enforcement - A Changing Landscape | Chapter 20 | - The Road Traffic Act 1988 - Third Party Liabilities |
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